

Request for Cooperation of Tourists in Preventing the Spread of COVID-19

If you have COVID-19-like symptoms during your stay in Kyoto City

If you experience symptoms such as a fever, a sense of fatigue, coughing, or throat pain when you are in your hotel room in Kyoto, please notify the front desk by telephone from your room. (Please stay in your room and wait for the hotel staff's advice.)



If you experience such symptoms before checking into your hotel or after checking out, please call the Kyoto Novel Coronavirus Medical Consultation Center.

Kyoto Novel Coronavirus Medical Consultation Center

Phone:075-414-5487

(Open 24 hours a day, 365 days a year, this consultation center handles calls from the entire area of Kyoto Prefecture, including Kyoto City.)

Languages: Consultation is available in English, Korean, Portuguese, Spanish, and Vietnamese from 10 AM to 8 PM, and in Thai from 9 AM to 6 PM.

When you visit a medical institution, please make sure to wear a mask.

Please inform the Kyoto Novel Coronavirus Medical Consultation Center whether or not you have overseas travel insurance.

“For those who have symptoms such as fever and wish to seek medical consultation and get tested” (on Kyoto Prefecture’s website) :

<https://www.pref.kyoto.jp/kentai/corona/foreign-tourists/medicalinenglish.html>



If you are diagnosed with COVID-19 at the hospital during your stay in Kyoto City

If you are diagnosed with COVID-19 at the hospital, please stay in your room.

Please call the Kyoto City COVID-19 Infected Persons Follow-up Center.

Follow-up Center staff will explain how you should spend your recuperation period.



Kyoto City COVID-19 Infected Persons Follow-up Center

Phone:050-3614-9575

(available 24 hours a day)

Languages: Consultation in English is available from 10 AM to 8 PM.

Recuperation period for symptomatic patients

If you have symptoms, you will be permitted to end the recuperation period no earlier than seven days after the onset of your symptoms AND no earlier than 24 hours after their subsiding.

If your symptoms subside before or on Day 6

Day 0	Day 1	Day 2	...	Day X	Day X + 1	Day 7	Day 8
Onset of symptoms				Subsiding of symptoms		Final day of recuperation	Permitted to move about as usual



24 hours

If your symptoms subside on Day 7 or later

Day 0	Day 1	Day 2	...	Day 7	...	Day X	Day X + 1	Day X + 2
Onset of symptoms						Subsiding of symptoms	Final day of recuperation	Permitted to move about as usual

24 hours

感染をひろげないための旅行者の皆様へお願い

(日本語版)

京都市での滞在中に体調が悪くなったとき

- ・京都市に滞在中、宿泊先のホテルで発熱、倦怠感、咳、のどの痛みなどを発症した際には、お部屋の電話からフロントまでお知らせください。(お部屋から出ずにお待ちください。スタッフがご案内します。)
- ・ホテルにチェックイン前もしくはチェックアウト後に体調が悪くなった場合は、「きょうと新型コロナ医療相談センター」までお電話ください。



電話番号：075-414-5487 (365日24時間、京都府・京都市共通)

対応語：英語・中国語・韓国語・ポルトガル語・スペイン語・ベトナム語 (10時から20時)・タイ語 (9時から18時)

- ・受診の際には、必ずマスクの着用をお願いします。
- ・海外旅行保険の加入の有無について、「きょうと新型コロナ医療相談センター」にお伝えください。

京都市での滞在中に病院でコロナと診断されたとき

- ・病院でコロナと診断されたときは、ホテルのお部屋から出ないでください。
- ・京都市陽性者フォローアップセンターにお電話ください。療養期間の過ごし方について説明します。



電話番号:050-3614-9575

対応語：英語 (10時から20時)